

**ALKA**VIVA

Owner's Manual

# UltraWater pHD Countertop



**Delicious  
Great Tasting  
Antioxidant  
Alkaline  
Energized**

Warning: Incorrect installation and/or operation could void your valuable warranty.  
Please protect your investment!  
**READ THIS MANUAL CAREFULLY**



# ALKA VIVA

## UltraWater *pHD*

A product of:

**AlkaViva, LLC**

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# Congratulations on your new purchase!

## Important Instructions

- Never run hot water through your ionizer as this can damage your UltraWater Filter.
- Wash with warm, soapy water and a soft cloth or sponge. Using harsh materials may result in scratches in the finish.
- Protect your UltraWater pHD Countertop from freezing temperatures.
- Install only on a hard and level surface.
- Forcefully pushing in the diverter valve pull-out tab to return the flow of water to your faucet while your water is still running will damage the diverter valve. To turn off the flow of water from your UltraWater pHD Countertop, simply turn off the water at your tap.
- Make sure to use your UltraWater pHD Countertop *only* with potable water which is suitable for human consumption.
- For the best pH and ORP results, allow the filter to soak inside of the housing overnight activating the media inside. (The water is safe to drink immediately after flushing and will be clean and contaminant free, but will need to soak for optimal results.)
- Do not close, bend, pinch, press or otherwise obstruct output port or hose.
- If you plan on not using your UltraWater pHD Countertop for an extended period (more than 3 weeks) , remove the filter and store it in a plastic bag in your refrigerator.
- Contact Technical Support at (775) 324-2400 Option 2 if repair is needed.

## Parts and Accessories



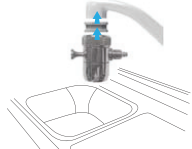


Please review the following to make sure your UltraWater pHD Countertop came with everything you will need to install it to your faucet tap. If any of these items are missing, please contact AlkaViva Technical Support at (775) 324-2400, Option 2.

1. Supply tubing
2. Housing collar tool
3. Faucet diverter and adapters
4. Teflon Plumber's tape
5. pH Reagent Drops

# Installation Instructions

## ■ Connecting UltraWater pHD Unit to Faucet

|   |   |  |
|---|---|--|
| <p><b>1</b></p>  <p>Place your UltraWater pHD unit near the sink where it will be installed.</p> | <p><b>2</b></p>  <p>Remove the aerator from the faucet</p> | <p><b>3</b></p>  <p>Attach the diverter valve to the faucet using any included adapter rings necessary. Be sure to clean any exposed threads and apply plumber's tape to prevent leaks.</p> |
|---|---|--|

**DO NOT OVERTIGHTEN - AS SOON AS THE FITTINGS ARE SNUG, APPLY AN ADDITIONAL 1/8" TURN AND STOP. OVER-TIGHTENING CAN CAUSE YOUR DIVERTER VALVE TO LEAK.**

If installing to a pull-out/spray style faucet, please contact your dealer for information on a specialty adapter that may be required.

**NOTE:** 3-way valves to direct connect your ionizer to the cold water supply are available through AlkaViva Technical Support at (775)324-2400 Option 2.

## Getting Started Drinking Alkaline Water

If you have never consumed alkaline water, let your body adjust slowly and naturally for 4 to 7 days. This can be accomplished by introducing the alkaline water by alternating 1/2 UltraWater and 1/2 the other water that you normally drink.

As your body naturally adjusts, you can begin to introduce 100% alkaline water into your daily regimen. (If you are taking time-released medication, it is recommended that you take it with filtered water since medications are absorbed more quickly with alkaline water.)

## To Start Enjoying UltraWater

- Turn on the **COLD** water at your faucet.
- Pull the tab on the diverter out to direct the flow of water to your UltraWater pH<sub>D</sub> Countertop. Water will stop flowing from your faucet when the diverter is engaged. If your diverter leaks, you may have to uninstall, reapply Teflon tape, and reinstall the diverter valve, making sure not to over-tighten.
- Flush any residual filter media from your new filter by running water through your UltraWater pH<sub>D</sub> Countertop until the water is clean and clear. (This may take up to 1 minute or more.)

**NOTE:** You may see or hear sputtering water when you turn your ionizer on for the first time. This is an indication that the air is being pushed out. It may help to turn the

system upside down over the sink while running the water through until you no longer see or hear the sputter.

- When the water runs clearly, fill a glass and enjoy!
- To stop the flow of water, simply turn it off at the faucet. The diverter valve will automatically return to its normal position. This is an important safety mechanism as it will minimize the possibility of running hot water through your filter

## Testing Your UltraWater

The UltraWater filter inside your UltraWater pH<sub>D</sub> Countertop ionizer will not reach maximum performance until it has become fully saturated with water. This usually occurs after 5-10 gallons of water have flowed through your filter. Please keep this in mind when testing your water.

### Testing the pH

Your UltraWater pH<sub>D</sub> Countertop comes with a bottle of pH Reagent Drops that you can use to test the pH of your UltraWater. If you run out of drops, please contact your dealer to place an order for more.

1. Start with a clean and rinsed water glass. It is very important that the glass has been thoroughly cleaned and rinsed; otherwise your test results will not be accurate.
1. Collect approximately 1 ounce from the spout of your UltraWater pH<sub>D</sub> Countertop.
3. Add 3-5 drops of the pH Reagent Drops to the water and gently swirl the glass to completely mix the water and testing reagent.
4. Compare the color of your water to the color chart located on the side of the box containing the drops to estimate your water's pH value.

## Replacing Your UltraWater Filter

Your UltraWater filter is designed with a typical life expectancy of 500 gallons, which is approximately 6 months for a single user or family of two. This can vary depending on the specific water quality in your area as well as your usage. If you have questions about when to replace your filter, please contact your dealer.

1. Make sure there is no water running through your UltraWater pH<sub>D</sub> Countertop.
2. Place the Countertop in the sink to avoid excess water spillage on your countertop. If you cannot set your unit in the sink, have a towel ready to catch the excess water.
3. Use the Collar Tool (#2 on Page 1) provided to loosen the housing collar. It is normal for water to begin coming out of the stainless steel housing once the housing collar is loosened.
4. Remove the main body and housing collar by twisting in a counter-clockwise direction.
5. Remove the expired filter and discard.
6. Place the base of the UltraWater pH<sub>D</sub> housing on a *level and sturdy counter top*. Then place the new filter standing straight up on the base.
7. Replace the main cover over the filter, then slide the collar over it. (The main case will wobble slightly over the filter until the collar is tightened down joining the base and the seal together.)
8. Firmly press straight down on the top of the main housing and carefully thread the collar to the base. Be careful not to cross-thread the base and collar.
9. Once the collar is snugly in place, use the Collar tool to hand-tighten the collar to the main housing. (Keep a downward pressure on the main case while using the Collar tool to tighten.)

## ***The AlkaViva Invitation - pHD Non-electric Ionizers***

For pHD non-electric ionizers, we offer a 14 day money back guarantee. If at any time in the first 14 days you wish to return your non-electric ionizer, we will give you a full refund, less 20% restocking fee, as long as your non-electric ionizer is returned in as new condition and in its original packing. As new condition means that the non-electric ionizer is not scratched, damaged or broken in any way and is returned in proper working order in the original box. If you have NOT used the ionizer, and NOT opened the box, you can return the ionizer within 14 days for a full refund. (Refunds are made once the unit is received and inspected.) The original shipping charges will not be refunded and return shipping charges must be prepaid by the purchaser. All requests for warranty service must be accompanied by a valid sales receipt.

## ***AlkaViva Warranty on the pHD Countertop***

The warranty on the AlkaViva pHD Countertop is for 3 years and begins on the original purchase date. The AlkaViva pHD Countertop warranty covers all parts and 100% of labor costs due to manufacturing defects only. Customer is responsible for shipping costs both ways unless the unit is bad out of the box. The warranty expressly excludes damage caused by environmental damage, including but not limited to mineral buildup due to hard water, or high levels of iron, or poor source water quality.

## ***Notes***