

# ALKA VIVA

# Owner's Manual

## UltraWater

# pHD Pitcher



**Delicious  
Great Tasting  
Antioxidant  
Alkaline  
Energized**

### READ ME FIRST!

1. Be sure to flush your UltraWater filter before using the first time. (See Instructions for Use—page 2, #6).
2. To ensure the best PH and ORP results, soak the UltraWater filter overnight (one time only) in the full, bottom reservoir. This step will fully activate all the media in the UltraWater filter.
3. During normal use, do not let the filter dry out.
4. Pour water from the bottom reservoir *only when the top is empty!* Unfiltered water from the top reservoir could mix in with the clean water from the bottom reservoir while pouring.
5. Proper filter replacement is critical to contaminant removal. Change your filter regularly!

Warning: Incorrect installation and/or operation could void your valuable warranty.

Please protect your investment!

**READ THIS MANUAL CAREFULLY**



# ALKA VIVA

## UltraWater *pHD*

A product of:

**AlkaViva, LLC**

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# Congratulations on your new purchase!

## Important Information

- **IMPORTANT:** Never run hot water through your ionizer as this can damage your UltraWater pH<sub>D</sub> Pitcher and filter cartridge. (MAX 85 F / 30 C recommended)
- Wash with warm, soapy water and a soft cloth or sponge. Using harsh materials may result in scratches in the finish. Your UltraWater pH<sub>D</sub> Pitcher may accumulate calcium scale. A vinegar wash will remove calcium scale buildup.
- Make sure to use your UltraWater pH<sub>D</sub> Pitcher *only* with potable water which is suitable for human consumption.
- **IMPORTANT:** Pour water from the bottom reservoir *only when the top is empty!* Unfiltered water from the top reservoir could mix in with the clean water from the bottom reservoir while pouring.
- The electronic *Filter Life Indicator* measures the recommended time of use, in days (60-day timer), of your UltraWater filter cartridge and automatically reminds you when the UltraWater filter needs to be changed. The *Filter Life Indicator* needs to be reset every time a new cartridge is inserted. To ensure optimum performance, change your UltraWater filter cartridge approximately every 2 months or 80 gallons, whichever comes first.
- Do not attempt to open your UltraWater filter cartridge. UltraWater filters are permanently sealed and not intended to be opened
- Protect your UltraWater pH<sub>D</sub> Pitcher from freezing temperatures.
- If you plan on not using your UltraWater pH<sub>D</sub> Pitcher for an extended period (more than 3 weeks) , remove the filter and store it in a plastic bag in your refrigerator.
- Be sure to flush your UltraWater filter before using it for the first time. (See instructions for Use—Page 2, #6.)
- Contact Technical Support at (775) 324-2400 Option 2 if you have any technical questions.

## Instructions for Use

1. Wash hands with soap and water. Remove the UltraWater filter from the plastic wrap.
2. Soak the UltraWater filter in cold water for 15 minutes. Make sure the water covers the filter completely.



3. Hand-wash each pitcher part with mild dish soap and water. Be sure to rinse well. **Never wash the UltraWater filter cartridge.**

4. Hold the UltraWater filter, top end up, under cold tap water for a few seconds until the water running through the filter is clear.



5. Insert the UltraWater filter into the reservoir and press firmly on the filter to ensure a tight seal. The UltraWater filter will sit up above the bottom of the reservoir. It is designed to do this and will work properly in this position.



6. Fill the upper reservoir with water and let it pass through the UltraWater filter and into the bottom reservoir. Pour the water out and repeat until the water is clear. Water in the first few reservoir fills will be gray due to carbon dust. **THIS IS NORMAL!** This process will ensure that the UltraWater filter is thoroughly rinsed and ready for use.



7. Your UltraWater pH<sub>D</sub> Pitcher water is clean, contaminant free and safe to drink immediately after flushing the UltraWater filter, once the water is clear.

8. During normal use, do not let the filter dry out.
9. Start the *Filter Life Indicator*. (For instructions on how to use the *Filter Life Indicator*, see Page 4.)
10. Pour yourself a glass of clean, healthy water and enjoy!

**NOTE:** To ensure optimum performance, change your UltraWater filter cartridge approximately every 2 months or 80 gallons, whichever comes first.

## Getting Started Drinking Alkaline Water

If you have never consumed alkaline water, let your body adjust slowly and naturally for 4 to 7 days. This can be accomplished by introducing the alkaline water by alternating 1/2 UltraWater and 1/2 the other water that you normally drink.

As your body naturally adjusts, you can begin to introduce 100% alkaline water into your daily regimen. (If you are taking time-released medication, it is recommended that you take it with filtered water since medications are absorbed more quickly with alkaline water.)

## Testing Your UltraWater

The UltraWater filter inside your UltraWater pHD Pitcher will not reach maximum performance until it has become fully saturated with water. This usually occurs after 5-10 gallons of water have flowed through your UltraWater filter. Please keep this in mind when testing your water.

**IMPORTANT:** For best results, it may be necessary to soak the UltraWater filter overnight (one time only) in the full, bottom reservoir. This step will fully activate all the media in the UltraWater filter. (Once you've completed this step, it does not need to be repeated unless the filter completely dries out.)

### Testing the pH

Your UltraWater pHD Pitcher comes with a bottle of pH Reagent Drops that you can use to test the pH of your UltraWater. If you run out of drops, please contact your dealer to place an order for more.

1. Start with a clean and rinsed water glass. It is very important that the glass has been thoroughly cleaned and rinsed; otherwise your test results will not be accurate.
2. Collect approximately 1 ounce from the spout of your UltraWater pHD Pitcher.
3. Add 3-5 drops of the pH Reagent Drops to the water and gently swirl the glass to completely mix the water and testing reagent.
4. Compare the color of your water to the color chart located on the side of the box containing the drops to estimate your water's pH value.

## How to Use the Filter Life Indicator

The electronic *Filter Life Indicator* measures the time of use, in days (60-day timer), of your UltraWater filter cartridge and automatically reminds you when the UltraWater filter needs to be changed. The *Filter Life Indicator* needs to be reset every time a new cartridge is inserted. To ensure optimum performance, change your UltraWater filter cartridge approximately every 60 days or 80 gallons, whichever comes first.

### 1. To Start the *Filter Life Indicator*

- Press and hold down the Set button for 5-6 seconds. The *Filter Life Indicator* will display:
  - The number 60
  - Days
  - Four bars
  - One small, flashing dot
- The small, flashing dot in the bottom, right corner of the display shows that the *Filter Life Indicator* is working.
- After each day, the number will reduce by one. After each 15-day increment, one bar will disappear to show the remaining UltraWater filter cartridge life.
- Change the cartridge when all bars have flashed and the number changes to 00. A new cartridge should be prepared and inserted and the exchange indicator should be reset as follows.

### 2. To Reset the *Filter Life Indicator*

- Press and hold down the Set button for 8-9 seconds. The *Filter Life Indicator* will flash three times and will display:
  - The number 60
  - Days
  - Four bars
  - One small, flashing dot

### Important Notes

1. While the *Filter Life Indicator* is working, to stop the *Filter Life Indicator*, press and hold down the Set button for 5-6 seconds. When you start the *Filter Life Indicator* again, it will show the remaining cartridge life beginning where it left off.
2. While the *Filter Life Indicator* is working, to reset the *Filter Life Indicator*, press and hold down the Set button for 8-9 seconds. The *Filter Life Indicator* will clear the previous data and show the remaining UltraWater filter cartridge life based on the original data.
3. When the display reaches one bar, have a new UltraWater filter cartridge ready for exchange .

## Useful Tips

1. The UltraWater filter in your UltraWater pH<sub>2</sub>D Pitcher is intended for use with *treated* water. The contaminants or other substances reduced and removed by your UltraWater pH<sub>2</sub>D Pitcher vary based on the quality and characteristics of your source water.
2. The replacement UltraWater filter cartridge used with your UltraWater pH<sub>2</sub>D Pitcher has a limited service life that varies depending on your usage and water conditions. Changes in the taste or odor of the water being filtered, or a noticeable decrease in flow rate, indicate that the UltraWater filter cartridge should be replaced.
3. **IMPORTANT:** Proper filter replacement is critical to contaminant removal.
4. After draining the pitcher, add more water immediately to ensure optimum performance of the UltraWater filter cartridge. If the cartridge dries out, it may be reactivated by following Step 6 on Page 2.
5. Allow water to filter completely before pouring or refilling reservoir.
6. Hand-wash your UltraWater pH<sub>2</sub>D Pitcher. All parts, **except the UltraWater filter cartridge**, should be washed by hand between filter changes with warm, soapy water.
7. **IMPORTANT: *Never wash your UltraWater filter cartridge!***

## *UltraWater pHD Pitcher Return Policy*

If at any time in the first 14 days you wish to return your UltraWater pHD Pitcher, AlkaViva will give you a full refund as long as your pitcher is returned new and unused in the original packaging. If you have used your UltraWater pHD Pitcher and are not satisfied, AlkaViva will refund your purchase price, less a 20% restocking fee, as long as your pitcher is returned in an "as new condition" and in its original packing. "As new condition" means that the pitcher is not scratched, damaged or broken in any way and is returned in proper working order in the original box. If you have NOT used the pitcher, and NOT opened the box, you can return the UltraWater pHD Pitcher within the 14 days for a full refund.

## *UltraWater pHD Pitcher Warranty*

The warranty on the AlkaViva pHD Pitcher is for 1 year and begins on the original purchase date. The AlkaViva pHD Pitcher warranty covers all parts and 100% of labor costs due to manufacturing defects only. Customer is responsible for shipping costs both ways unless unit is bad out of the box. The warranty expressly excludes damage caused by environmental damage, including but not limited to mineral buildup due to hard water, or high levels of iron, or poor source water quality.

## *Notes*